OLS Technology

IT & SECURITY SOLUTIONS THAT PROTECT & UPLIFT NONPROFIT ORGANIZATIONS

SOLVING THE TECHNOLOGY CHALLENGES THAT WILL SAFEGUARD YOUR MISSION, DATA, AND TRUST.

NONPROFITS FACE SMB BUSINESS CHALLENGES THAT TECH CAN HELP SOLVE

Nonprofits face unique technology challenges: **limited budgets, small teams, high staff turnover, donated technology, and increasing cybersecurity threats**—often while managing sensitive donor and client data. Yet many of these challenges mirror those faced by private-sector small and midsize businesses. Nonprofits can look to proven, technology-supported solutions used by SMBs.

These **Top 10 IT and Cybersecurity Solutions** help nonprofits move from reactive technology management to a more secure, resilient, and mission-focused approach that better protects their sensitive data, their resiliency, and the communities they serve.

LACK OF RESOURCES FOR INTERNAL IT STAFF

SOLUTION: MANAGED IT SERVICES, LIKE HELP DESK SUPPORT AND DEVICE MANAGEMENT.

Managed IT services provide reliable, responsive technical support for staff and volunteers, along with centralized management of laptops, desktops, and mobile devices. Issues are resolved quickly, devices stay secure and updated, and **staff can focus on programs—not technology problems.**

DONATED TECHNOLOGY CAN POSE A THREAT

SOLUTION: VULNERABILITY MANAGEMENT & SECURITY PATCH AUTOMATION

Many nonprofits rely on older devices or donated technology that may be unpatched and vulnerable. Automated patching and vulnerability management reduce exposure to known exploits. **Systems stay up to date without manual effort, lowering risk** even with limited hardware budgets.

SPECIALIZED TOOLS GO UNPROTECTED

SOLUTION: SOFTWARE & APPLICATION MANAGEMENT TO HELP ENSURE TIMELY & CONSISTENT UPDATES

Nonprofits rely on many specialized tools for donor management, case management, and scheduling that often go unsupported. Ongoing management and support help ensure that **systems run smoothly, integrate properly, and support staff workflows** instead of hindering them.

NONPROFITS TARGETED BY CYBER THREATS

SOLUTION: CONTINUOUS NETWORK MONITORING, END POINT PROTECTION, AND IDENTITY ACCESS MANAGEMENT.

Continuous monitoring, endpoint protection, and security operations support can detect suspicious activity in real time. Threats are investigated and contained before they disrupt operations, **protecting donor trust, financial stability, and organizational reputation.**

DID YOU KNOW?

CYBER THREATS ARE NO LONGER THEORETICAL FOR NONPROFITS—ROUGHLY 30% REPORT HAVING SUFFERED A CYBERATTACK SUCH AS RANSOMWARE OR PHISHING.

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HIGH STAFF TURNOVER

SOLUTION: IDENTITY & ACCESS MANAGEMENT (IAM) AND MULTI-FACTOR AUTHENTICATION (MFA)

High staff turnover, volunteers, and contractors create risk around who has access to sensitive systems and data. IAM and MFA ensure only authorized users can access donor databases, CRM systems, financial tools, and shared files. **Access is controlled, logged, and easily revoked.**

SENSITIVE DATA; NO COMPLIANCE GUIDANCE

SOLUTION: COMPLIANCE SUPPORT (HIPAA, IRS SAFEGUARDS, GRANT REQUIREMENTS)

Organizations serving healthcare, housing, youth, or legal services often handle regulated data without guidance. An MSP can help nonprofits implement required safeguards, document controls, and prepare for audits or grant reporting —**reducing legal risk and protecting funding eligibility.**

LIMITED FINANCIAL RESOURCES FOR TECH

SOLUTION: IT STRATEGY, TECHNOLOOGY ROADMAPPING & BUDGET PLANNING & CONSULTING

Technology decisions are often reactive, making it difficult to plan, budget, or justify IT investments to boards and funders. Strategic IT planning aligns technology investments with the nonprofit's mission, growth goals, and risk profile. **Roadmaps help leadership plan responsibly, reduce waste, and clearly communicate IT needs to stakeholders.**

RELIANCE ON CLOUD-BASED TOOLS

SOLUTION: SECURELY MANAGED & MONITORED CLOUD & COLLABORATION TOOLS

Teams rely heavily on cloud tools but struggle with permissions, security settings, and data sprawl. Secure management of cloud tools ensures proper access controls and safe file sharing. **Staff collaborate securely while sensitive data remains protected.**

CRITICAL DATA LOSS & NO BACKUPS

SOLUTION: DATA BACKUPS, DISASTER RECOVERY PLANS & BUSINESS CONTINUITY PLANNING

Data loss—from ransomware, accidental deletion, or hardware failure—can halt operations and jeopardize funding and compliance. Automated backups and disaster recovery solutions ensure **rapid restoration of critical systems and projects** without rebuilding data from scratch.

WORK DISRUPTIONS CAUSED BY TECH OUTAGES

SOLUTION: NETWORK MANAGEMENT & PROACTIVE MONITORING OF SYSTEMS & SERVICES

Unreliable networks disrupt offices, community centers, and remote staff—impacting delivery of services and community support. Proactive network monitoring keeps connectivity stable across locations. Issues are detected and resolved before they cause outages, ensuring **staff and volunteers have consistent, reliable access to systems and data.**

MANAGED IT ISN'T JUST TECH SUPPORT. IT'S *COMMUNITY* SUPPORT.

Investing in the right IT approach doesn't just solve technical problems—it strengthens your organization's ability to deliver on its mission. From cost control and system reliability to cybersecurity and scalable operations, nonprofits that leverage modern IT services are better positioned to protect donor trust, maintain program continuity, and meet funder and compliance expectations.

Whether you're expanding the reach of your services, complying with regulatory obligations, or improving day-to-day operations, a strategic IT partner can help future-proof your organization's impact today and into tomorrow.

READY FOR IT THAT'S SECURE, SCALABLE, AND BUILT TO SUPPORT YOUR MISSION?
CONNECT WITH THE OLS TEAM TO SCHEDULE A STRATEGIC IT AND CYBERSECURITY ASSESSMENT.

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OLS: TECHNOLOGY

PREDICTABLE. EFFICIENT. SAFE. IT that's more than tech—it's fuel for growth.

OLS Technology helps Pacific Northwest SMBs grow with managed IT and cybersecurity built for the real world. We focus on what matters most to your teams and your bottom line: predictable pricing, reliable tech and uptime, smarter workflows, and secure data and communication.