Complete Managed IT
with Cybersecurity Essentials

Powerfully integrated IT and security solutions at one predictable monthly price.

The OLS Advantage

OLS delivers more than IT. We provide trusted technology partnerships built on local expertise and a security-first approach, designed to safeguard operations and drive SMB growth.

Our integrated support solutions unify managed IT, cybersecurity, and telecom services into a comprehensive, proactive approach that ensures your business stays secure, connected, and productive–no matter where your team works.

What Is Managed IT?

Responsive, reliable support for users, devices, and networks–onsite or remotely.

OLS manages everything for small and mid-sized businesses–from routine troubleshooting and help desk services to system upgrades and proactive maintenance–so SMBs can run efficiently and securely without IT disruptions slowing them down.

- ✓ **Proactive Support**
- ✓ **Reliable Connectivity**
- ✓ **Rapid Recovery**
- ✓ **Built-In Resiliency**

The result? Minimized disruptions, safeguarded operations, predictable IT budgets, and efficient teams confidently focused on growth.

These industries depend on business-first IT from OLS.

Construction
Project-based environments with mobile teams and complex coordination needs

Manufacturing
Secure operations, facility uptime challenges, and compliance with industry standards

Professional Services
From accounting to consulting, where reputation and client data must be safeguarded

Regulated Industries
Healthcare, finance, legal, and others that face regulatory compliance and data privacy challenges

Nonprofits
From community outreach to donor engagement, limited resources and data must be protected

How can we put *your* business first?

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OLS: TECHNOLOGY

Comprehensive IT and security solutions. One predictable monthly price.

Complete Managed IT (CMIT) is a security-first technology package, delivered by friendly OLS experts and backed by predictable, per-user monthly pricing—not by the hour. This approach gives organizations peace of mind, cost certainty, and access to a proactive team focused on keeping systems secure, efficient, and aligned with business goals.

CMIT Solutions and Services Include:

Help Desk Support

Your team's first line of defense in resolving day-to-day IT frustrations. Offers rapid technical support for common IT challenges.

Remote Monitoring

Stay ahead of IT issues so they can't disrupt your business. Continuous, off-site monitoring ensures systems are secure while performing at their peak.

Vendor Management

Simplify your technology, streamline communication, contracts, and support across all vendors with one point of contact for everything IT.

Security Assessments

Evaluate your current cybersecurity posture. Explore recommendations to close gaps, reduce risk, and align security with business goals.

Business Software Management

Business-critical application management—updates, licensing, and integrations—so your systems run efficiently, without interruption.

Vulnerability Management

Protect your applications and devices-and your team's productivity-from exploitable flaws and vulnerabilities through proactive patching.

Data Backup & Recovery

Ensure business continuity and resiliency. Business data is continuously backed up and recoverable in the event of corruption, failure, or attack.

Identity Access Management (IAM)

Securely and efficiently control access within your digital environment using authentication methods that ensure good password hygiene.

Firewall Management

Always-on firewall device and policy protection that keeps your team safe from outside threats without interrupting their work.

IT Strategy Planning & Budgeting

Align your technology with your business goals for scalable growth. Ensure ROI on your tech investments. Build in efficiency today, and resilience tomorrow.

Network Monitoring & Management

Success isn't built within four walls. Work collaboratively, reliably, and securely from anywhere—in the office, on the job site, or fully remote.

24/7/365* Emergency Support

Rapid response to outages and failures. Quick containment of security incidents. Always on 24/7/365 emergency IT support.

**Reduced rate for CMIT clients*

IT that's more than tech—it's fuel for growth.

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